

ONE NATION BILLION CELEBRATIONS (ONBC)

TERMS & CONDITIONS

The Customer(s) (*as defined hereinafter*) are eligible to claim Assured Gift(s) under the Campaign (*as defined hereinafter*) on following terms and conditions:

ACCEPTANCE

The Customer(s), by claiming any Assured Gift (*as defined hereinafter*) under the Campaign and by submitting the Voucher, do hereby irrevocably and unconditionally accept all the terms and conditions governing this Campaign and waives and relinquishes all its rights to challenge any and/or all terms and conditions of this Campaign.

DEFINITIONS

- The following words and expressions shall have the meanings set forth below, unless the context otherwise requires: -
 - A. "Airport" shall mean Chaudhary Charan Singh International Airport, Lucknow.
 - B. "Assured Gift(s)" shall mean any of the assured gift(s) more particularly listed in Annexure 1 hereto, to be given to the Customer(s) against the Voucher(s), subject to the applicable Terms & Conditions. The Assured Gift(s) shall be subject to availability of stock and amendment, addition, alteration, modification or improvisation as per the sole discretion of the Organizer without prior notice. The responsibility & accountability of quality, validity and completeness of the Assured Gift(s) shall vest with the concerned manufacturer / supplier / dealer / service provider.
 - C. "Campaign" shall mean the 'One Nation Billion Celebration' campaign organized by the Organizer at the Airport for giving Assured Gift(s) subject to these Terms & Conditions during the Campaign Period.
 - D. "Campaign Period" shall mean the period beginning from 0000 hours (IST) on 15th October 2024 till 2359 hours (IST) 10th January 2025.
 - E. "Customer(s)" shall mean the person who has purchased any good or service from any of the Outlet(s)shops participating in the Campaign at the Airport, and shall include "Customer" where the context so requires.
 - F. "Organizer" shall mean M/s Adani Airport Holdings Limited.
 - G. "Outlet(s)" shall mean the outlet(s) present at the Airport which are participating in the Campaign. For clarity, duty free outlets are not participating in the Campaign.
 - H. "Terms & Conditions" shall mean the present terms and conditions governing the Campaign.
 - I. "Voucher(s)" shall mean to include the eligible invoices with unique code number generated

through electronic point of sale (EPOS) during the Campaign Period enabling the Customer(s) to claim the Assured Gift(s) as per the Terms & Conditions of the Campaign.

ELIGIBILITY CONDITIONS FOR CLAIMING ASSURED GIFT(S)

- The Campaign is open to all Customer(s) who purchase beyond the prescribed thresholds as per Annexure 1 hereto, from the Outlet(s) participating in the Campaign at the arrival and/ or departure terminal of the Airport during the Campaign Period and provide all the required details therein.
- In order to claim Assured Gift(s) as per Terms & Conditions, the Customer(s) must refer to & follow the guidelines to claim Assured Gift(s) mentioned in Annexure 1 hereto.
- In order to claim the Assured Gift(s), physical copy of the invoice / Voucher(s) is mandatory to present at the time of claiming.
- The Customer(s) must have attained the age of eighteen (18) years at the time of claiming the Assured Gift(s). In case any Customer(s) is below the age of eighteen (18) years, then the Assured Gift(s) may be claimed by his / her parent or guardian only.
- Customer(s) must ensure that they follow the process mentioned in Annexure 1 hereto or as may be required by the Organizer in order to claim the Assured Gift(s).

CONDITIONS TO CLAIM ASSURED GIFTS

- Subject to meeting the thresholds as mentioned in Annexure 1 hereto, the Customer(s) shall stand a chance to claim the Assured Gift(s) as per entitlement.
- All costs associated with the Assured Gift(s), including but not limited to any transfer costs, additional taxes, registration, insurance, and other ancillary costs are the responsibility of the Customer(s), as incurred.
- The Assured Gift(s) is subject to any additional terms and conditions specified by the Assured Gift(s)'s suppliers / service provider.
- The Assured Gift(s) will be handed over as per the guidelines to claim mentioned in Annexure 1 hereto and the claim / collection of the Assured Gift(s) shall solely be the responsibility of the Customer(s).
- It shall be the Customer(s)' responsibility to make claim / collect the Assured Gift(s) within the prescribed time limits and submit relevant valid documents to substantiate his or her eligibility to receive the Assured Gift(s).

PUBLICITY

The Customer(s) must, at the Organizer's request, participate in all promotional activity (such as publicity and photography) surrounding the claiming of Assured Gift(s), free of charge, and consent to the Organizer using their names and images in promotional material.

EXCLUSION OF LIABILITY

- The Organizer and its associated agencies and companies/ business partners will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Campaign or accepting or using any Assured Gift(s).
- The Organizer and/ or any of its employees, representatives, directors, agents, affiliates, group companies and/or promoters shall not be liable for: (1) any incorrect or inaccurate information, whether caused by Customer(s), printing errors, or by any of the equipment or programming associated with or utilized in the Campaign; (2) unauthorized human intervention in any part of the process of the Campaign; (3) technical or human error which may occur in the administration of the Campaign; or (4) any injury or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from Customer(s)' participation / eligibility in the Campaign or receipt or use or misuse of any Assured Gift(s).
- The Organizer does not validate, confirm, warrant or assure the quality, validity or completeness of the Assured Gift(s) and thus shall not be responsible with respect to the same in any manner for any loss, expense, damage, personal injury or death on account of using, availing or consuming any Assured Gift(s).
- It is the Customer(s) responsibility to verify the quality, validity or completeness of the Assured Gift(s) from its manufacturer/ dealer and/ or service provider, as the case may be.
- The Organizer and/ or its affiliates will not be liable for any loss, expense, damage, personal injury or death on account of transit of Assured Gift(s), if any.
- This Campaign organized by the Organizer is independent of the offers that the Outlet(s) at the Airport may provide on their respective goods or services. The Organizer shall not be liable in case of any dispute between any Customer and any Outlet operator in relation to any independent offer provided at any such Outlet.

SOCIAL MEDIA SITES

- The Organizer may communicate or advertise this Campaign using any social media site(s) including but not limited to Facebook, Twitter, LinkedIn etc. The Campaign, however, is in no way sponsored, endorsed, or administered by, or associated with, any of such social media platform. Customer(s) are providing their information to the Organizer and not to any of such social media platform.
- Customer(s) are encouraged not to share any personal details on any social media platform in relation to the Campaign. Sharing of personal details on any social media platform shall be the sole responsibility of the Customer(s).

DISQUALIFICATION

- The Organizer may, in its sole discretion, disqualify all Voucher(s) from, and prohibit further participation / eligibility in this Campaign by, any person who in any manner tampers with or benefits from any tampering with the any process or operation of the Campaign or acts in violation of these conditions, or acts with the intent to manipulate, disrupt or threaten the process relating to

the Campaign.

- In the event of the Assured Gift(s) not being accepted or claimed by the Customer(s) as per guidelines to claim mentioned in Annexure 1 hereto, such Voucher(s) shall be deemed as disqualified.
- The Organizer's decision in this regard is final, and no request shall be entertained in relation to the same.

EXCLUSIVE RIGHTS OF THE ORGANIZER

The Organizer reserves the right to cancel, modify, or suspend the Campaign, as well as extend or reduce the Campaign Period in its sole discretion and without providing any reasons thereof.

GUARANTEE AND WARRANTEE OF THE ASSURED GIFT(S)

- The Organizer shall not be responsible for the warranty and /or guarantee of the Assured Gift(s), if applicable, in any manner. The Customer(s) claiming the Assured Gift(s) shall be responsible to avail the warranty and/or guarantee of the Assured Gift(s), if applicable, from its manufacturer /service provider /dealer as the case may be. The Customer(s) shall be liable to pay the amount of any extended guarantee and/or warrantee on the Assured Gift(s), if applicable. The Customer(s) expressly acquits and forever releases the Organizer from the guarantee and/or warrantee of any Assured Gift(s). The Organizer is in no manner responsible for the manufacturing defect, quality, validity or completeness of the Assured Gift(s). It is the Customer(s) responsibility to verify the quality, validity or completeness of the Assured Gift(s) from its manufacturer /service provider /dealer as the case may be.
- It shall be sole discretion of the Organizer to conduct the Campaign. Notwithstanding anything mentioned herein or anywhere else, the Customer(s) agrees that for all matters directly related to or ancillary to the Campaign, including any dispute arising thereof, the decision of the Organizer shall be binding and final on the Customer(s) and/ or other entities directly or indirectly involved in the Campaign.
- The Organizer shall in no way be responsible for incomplete, incorrect, late, illegible, or corrupt correspondence whether due to any error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communication failure or otherwise, as the case may be. Any communication or correspondence in relation to claiming the Assured Gift(s) shall be the responsibility of the Customer(s) claiming the Assured Gift(s).
- The images or display of Assured Gift(s) used in relation to promoting the Campaign are for indicative in nature and the actual Assured Gift(s) may vary as per availability.

CHANGES IN ASSURED GIFT(S)

Assured Gift(s) are not transferable or exchangeable and cannot be redeemed for cash. The Organizer accepts no responsibility for any variation in value of any Assured Gift(s). Where an Assured Gift(s) is unavailable for any reason, the Organizer shall not be responsible to provide any substitute for the same in any manner whatsoever.

The Organizer reserves the right to amend, add, alter, modify or improvise the list of Assured Gift(s) in its sole discretion.

SITUATIONS AFFECTING CAMPAIGN

If for any reason any aspect of this Campaign is not capable of running as planned, including by reason of infection by computer virus, mobile network failure, bugs, tampering, unauthorized intervention, fraud, technical failures or any cause beyond the reasonable control of the Organizer including fire, flood, strike, labour disputes, natural calamity, riot, Act of God, epidemic, pandemic, change in law, which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Campaign, the Organizer may in its sole discretion cancel, terminate, modify or suspend the Campaign.

UNCLAIMED ASSURED GIFT(S)

In the event of the Assured Gift(s) not being accepted or claimed in accordance with the guidelines to claim as mentioned in Annexure 1 hereto, the Organizer reserves the right to proceed with disposing of the Assured Gift(s) in the manner it may deem fit.

GOVERNING LAW AND JURISDICTION

All issues and questions concerning the construction, validity, interpretation and enforceability of these Terms & Conditions, or the rights and obligations of the Customer(s) and the Organizer in connection with the Campaign, shall be governed by, and construed in accordance with, the laws of the India and the courts / tribunals at Ahmedabad, Gujarat shall have exclusive jurisdiction.

ANNEXURE 1

1. Threshold amount of invoices eligible to contain unique voucher code number are as follows:

<u>Retail / Duty Paid Outlets</u>	<u>Food & Beverages Outlets</u>
Net invoice value of INR 1799/- (Rupees One Thousand Seven Hundred Ninety-Nine Only)	Net invoice value INR 449/- (Rupees Four Hundred Forty-Nine Only)

- a. For avoidance of doubt, the term 'net invoice value' means the total price of goods / services less the discount / offer provided by the Outlets at the Airport, if any.
 - b. One Assured Gift as appearing on the Voucher(s) shall be given for every single unique voucher code number allotted to the Voucher(s). A Customer can avail the Assured Gift(s) in the Campaign through different Voucher(s) as well.
 - c. All invoices meeting the threshold amount shall have unique voucher code number raised through electronic point of sale (EPOS) during the Campaign Period.
2. Below mentioned is the list of Assured Gift(s) in relation to the Campaign organized by the Organizer at the Airport.

<u>Sr. No.</u>	<u>Assured Gift(s) (till stock lasts)</u>	<u>Guideline to claim</u>
1.	Coke can	As per the Voucher(s). Can be claimed only during the Campaign Period.
2.	Chocolate (Rhine Valley)	As per the Voucher(s). Can be claimed only during the Campaign Period.
3.	Diya - Pack of 4	As per the Voucher(s). Can be claimed only during the Campaign Period.
4.	Semolina Gift Vouchers worth INR 50 (Rupees Fifty Only) <i>(This is not applicable on packaged drinking water and packaged food)</i>	As per the Voucher(s). Can be claimed only during the Campaign Period.
5.	AMRPL Gift Vouchers worth INR 100 (Rupees Hundred Only)	As per the Voucher(s). Can be claimed only during the Campaign Period.
6.	Adani One F&B Gift Vouchers worth INR 50 (Rupees Fifty Only) on minimum order value of INR 150 <i>Note:</i> <i>i. This is not applicable on packaged drinking water</i> <i>ii. only redeemable through Adani One website / mobile application</i> <i>iii. This is subject to Adani One's T&Cs</i>	As per the Voucher(s). Can be claimed only during the Campaign Period.
7.	Adani One Gift Vouchers for parking only - Flat discount of INR 50 (Rupees Fifty Only) <i>Note:</i> <i>i. only redeemable through Adani One website / mobile application</i> <i>ii. This is subject to Adani One's T&Cs</i>	As per the Voucher(s). Can be claimed only during the Campaign Period.
8.	Royal Enfield Bike (ex-showroom, base model, without accessories)	As per the Voucher(s). To be claimed within 30 days of the Voucher(s)

	<p><i>Note:</i></p> <p>i) <i>make, model & colour of the final product subject to availability.</i></p> <p>ii) <i>Does not include Tax Deducted at Source (TDS), zero dep/comprehensive insurance charges, RTO charges, any other applicable charges and taxes, optional extras or any other accessories not specified, which shall be borne / reimbursed by the concerned Customer(s), as the case may be.</i></p> <p>iii) <i>The concerned Customer(s) shall cooperate with the Organizer or any other person nominated by it, in relation to the procedural aspects for claiming the Assured Gift(s), if any.</i></p>	<p>by reaching out to both the following email IDs: aman.prakash@adani.com and airportmarketing@adani.com.</p> <p>The same shall be subject to the terms & conditions of the dealer providing the bike.</p>
9.	<p>Bangkok holiday package</p> <p><i>Note:</i></p> <p>i) <i>4 Nights & 5 Days trip to Bangkok, Ex Delhi / Mumbai, India – inclusive of:</i></p> <p><i>1) to & from economy airfare</i> <i>2) destination hotel accommodation</i> <i>3) breakfast from day 2</i> <i>4) airport to hotel to airport transfers in Bangkok</i> <i>5) city sightseeing as provided by the holiday package service provider.</i></p> <p>ii) <i>This Assured Gift shall be exclusive of visa fees, travel insurance, taxes, local transfer / expenses in India, and any other charge / item which is not a part of this Assured Gift, which shall be borne solely by the concerned Customer(s).</i></p> <p>iii) <i>This Assured Gift is subject to the detailed terms and conditions of the tours & travel service provider and the Customer(s) agrees to abide by it.</i></p>	<p>As per the Voucher(s).</p> <p>To claim, travel booking should be completed prior to 31st January 2025.</p> <p>This Assured Gift is subject to the detailed terms & conditions of the holiday package service provider.</p> <p>For any queries, contact either of the both the following email IDs: aman.prakash@adani.com and airportmarketing@adani.com.</p>
10.	<p>Croma Gift Voucher worth INR 50,000/- (Rupees Fifty Thousand Only) each</p>	<p>As per the Voucher(s). Subject to terms & conditions of Croma's gift card.</p>
11.	<p>Any other gift as per the discretion of the Organizer.</p>	<p>As may be prescribed.</p>